

A Message from Precision Images on our Coronavirus Precautions

March 17, 2020

First and foremost, our hearts and thoughts go out to all who have been affected by the COVID-19 outbreak.

The Precision Images team is focused on the health and wellbeing of our employees, customers and vendor partners. We strongly support the efforts of local health officials and government leaders working to contain the spread of the virus, and have implemented these precautions throughout our operation:

- We have increased the frequency of cleaning and sanitizing of our facility and vehicles.
- We have prepared our teams to respond quickly to developments that could impact our operations, leveraging the considerable insights we have received from the World Health Organization, the Centers for Disease Control and Prevention, our insurance companies, and local governments.
- We are closely monitoring the ongoing public response to this situation at the local, state and national level. We are assessing how any local guidelines may affect our employees and customers, in order to minimize any disruptions to customer work.
- We have updated contingency plans and added redundancy to key production activities across our RMX Network of facilities, to make sure we can meet all commitments to our customers.

At this time, the Precision Images facility can maintain all current operations, without restrictions or changes to production or delivery commitments - including the availability of local delivery as offered today with the following exceptions:

- Package recipients last names (proof of delivery) will be entered into our workflow tablets by our couriers rather than handed off for signature.
- Social distancing guidelines will be followed as much as possible.
- No additional delivery fee will be added for packages requiring delivery to a residence rather than place of business.

However, given the rapidly evolving public response to this situation, some impacts to our service may become unavoidable, as new advice and procedures are implemented by area. We will provide frequent updates on the status of our operations via email and our website, alerting you to any potential delays or required changes to timeframes or commitments for specific products, services and projects

Amid the disruption and uncertainty of this difficult time, we truly value your business, and we appreciate the trust in us that every order represents. We are committed to continue providing the reliable support that you and your customers expect, through this time and always, and to help keep your businesses moving forward.

Regards,

Phil Guzie - President / CEO



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